Annexure-B 1

BENGALURU METROPOLITAN TRANSPORT CORPORATION
CENTRAL OFFICES, STORES AND PURCHASE BRANCH,
BENGALURU-560027

Sub: Comprehensive Annual Maintenance Contract of RO Water Purification Plants.

Ref: Tender No. BMTC/2023-24/SE0076

STANDARD TERMS & CONDITIONS

Note: The Tenderer should agree for the payment and Security Deposit clause of the Tender. The offers which do not agree for the payment and security deposit clause of the Tender will be considered as Conditional offers and will not be considered for evaluation.

1. Submission of Tender Documents:

i) The Tender shall be submitted through e-Procurement Portal (http://eproc.karnataka.gov.in). Vendors need to register the e-Procurement portal to submit their bids online. The tender document can be viewed free of cost on e-Procurement Portal.

ii) The Tender is invited as per the provisions of the Karnataka Transparency in Public Procurement Act-1999 in **Single cover system** .i,e., Commercial offer only. The following documents are available in the Tender Document:-

iii) Annexure A Pre-qualification form (to be filled and uploaded in the same file and format).

iv) Annexure –A1 in respect of payment of Tender Form Fee, Tender Processing Fee & Earnest Money Deposit (to be filled and uploaded in the same file and format).

v) Annexure B –Terms and Conditions (in the view only format and can be downloaded)

vi) Annexure B1–Standard Terms and Conditions (in the view only format and can be downloaded)

vii) Annexure B-2 – Government Order regarding restrictions on public procurements from bidders of country/ countries which shares a Land Boarder with India (in view only format and can be downloaded) and declaration-3 has to be submitted in this regard.

viii) **Declaration format-1** -Declaration towards offering lowest rate on Rs. 20 Bond paper (in the view only format and can be downloaded-to be uploaded to the e-procurement portal duly filled & signed and attached to Pre-qualification offer).

ix) **Declaration format-2 –** This declaration to be submitted by the Principal firm (in case the Principal firm/ manufacturers will execute AMC through their distributor) on Rs.20 & above Bond paper (in the view only format and can be downloaded – to be uploaded to the e-procurement portal duly filled & signed and attached to Pre qualification offer duly filled).

x) **Declaration format -3 –** Compliance certificate regarding restrictions on public procurement from bidder of such country/ countries which shares a Land Border with India on Rs. 20 and above stamp paper (in the view only format and can be downloaded – to uploaded to the e-procurement portal duly signed and attached to Pre-qualification offer)

xi) **Additional Format** (In the view only format and can be downloaded – to be uploaded and attached to Pre-qualification offer duly filled).

xii) **Annexure-D** (In the view only format and can be downloaded)

xiii) The offer with condition are liable to be rejected.

2. Submission of Tender details through e-Procurement portal.

i) The tender details as specified in the Annexure-A should be filled and the same should be uploaded.

ii) The tenderers shall pay the tender processing fee and EMD through any of the following e-payment modes. The details are available at the end of this document.

(a) Credit Card
(b) Direct Debit
(c) National Electronic Fund Transfer (NEFT)
(d) Over the Counter (OTC) (ICICI Bank)

iii) The necessary documents shall be scanned and attached along with Annexure–A & Annexure-A1.

3. Submission of Commercial Offer through e-Procurement portal.

The Commercial details as specified in the tender shall be filled and uploaded in the same format, which shall be encrypted using the Digital Signature Certificate of the tenderer. The End rate shall be provided by the tenderer in the appropriate field against each item. The Commercial offer shall not be submitted in hard copy. **Only**

Commercial offer uploaded through e-procurement portal, will be considered for evaluation.

The Tender inviting authority reserves the rights to extend the last date of receipt of the Tender which would be available in the e-Procurement portal.

4. OPENING OF TENDERS

i) The Tenders will be opened online on the due date and time at the Stores and Purchase Branch, Central Offices, BMTC, Bengaluru - 560 027.

ii) The Tenderers or their representatives can be present on the date, time and place of opening of the Commercial Offer on the respective dates, when the commercial details of the Tenderers can be viewed.

iii) The Commercial offers of all the Tenderers which are opened are available for free view in the Web site to the Tenderers, from the date and time of its opening.

5. PRICES:

i) The Prices should be FOR destination basis to Units of BMTC, Bengaluru and should include all the applicable charges should be included in the basic rate. The end rate inclusive of all taxes (In Indian Rupees) shall be uploaded by the bidder in the e-procurement portal.

6. PRE-AWARD PENAL CLAUSE:

After opening of the tender, if any bidder **WITHDRAW** their offer in view of wrong quote in the e-procurement portal OR claim any modification on their offered basic rates i.e., inclusive of applicable charges (other than variation in statutory levies due to Govt. Policy), the offer of such firm will not be considered and the firm will be **BLACK LISTED FOR TWO FUTURE TENDER CYCLES** besides forfeiting their EMD.

7. PAYMENT: Quarter Yearly basis, 100% payment within 30 days from the date of submission of certified bills provided Security Deposit is submitted.

***** Please note that, No other payment conditions will be accepted by BMTC.**

8. DELIVERY:

i) The successful Tenderer has to execute the Annual Maintenance Contract as per the Purchase Order/work order. However, the Tender Inviting Authority/ consignee reserves the right to modify the schedule and accordingly Annual Maintenance Contract to be executed.

ii) The Tenderers are requested to indicate the minimum lead-time required for AMC, from the Date of Purchase Order/Work Order.

iii) Failure to execute the Annual Maintenance Contract as per the purchase order/work order will lead to Blacklisting from participation in the future tenders besides forfeiting the EMD.

9. VALIDITY:

i) The Offer should be valid for **90 days** from the date of opening of the Tender and the successful Tenderer has to extend the validity of the Offers till the completion of the Purchase Order/work order. He should hold the price valid for the tender period and should give a commitment in this regard in the bid itself. No increase in the rate decided on any account will be entertained during the period of execution of the Tender.

ii) The Tender inviting Authority may seek extension of the validity of offer by writing, in case of delay in acceptance of the tenders.

10. E.M.D.

i) The EMD (Refundable to unsuccessful bidders) as prescribed shall be submitted online through the e-Procurement portal using any of the following 4 modes.

a) Credit Card
b) Direct Debit
c) National Electronic Fund Transfer (NEFT)
d) Over the Counter (OTC) (ICICI Bank)

ii) The EMD do not carry any interest

iii) The EMD will be forfeited in the following cases:

a) If the tenderer withdraw the Quotation or make any modification in the Rates, terms and conditions before the expiry of the initial validity period i.e. 90 days from the date of opening of the Tender.

b) If the specified security deposit is not paid within seven days on acceptance of offer.

11. SECURITY DEPOSIT:

I. The successful Tenderer will be intimated through letter of Intent regarding placement of orders with the details of Quantity, Rate and other Terms and conditions with a request to submit the Security Deposit as prescribed and to start Comrehensive AMC simultaneously so as to release the regular Purchase Order/work order.

II. Before starting the AMC, the Successful Tenderer has to pay Security Deposit as prescribed, in the Form of DD of any Nationalized Banks OR Public Sector Banks OR Private sector Banks – Indian Banks, drawn in favor of the CAO-FA, BMTC, Central Offices, Bengaluru-560027 or Bank Guarantee of any Nationalized Banks OR Public Sector Banks OR Private sector Banks – Indian Banks in favour of Controller of Stores & Purchases, BMTC, Central Offices, Bengaluru-560027. The Bank Guarantee should be submitted in the format prescribed by the Corporation. The Bank guarantee submitted in any other manner is not acceptable. The Bank Guarantee should be valid up to **15 months** from the date of LOI. The corporation reserves the right to accept the Security Deposit in any other forms. The Regular Purchase Order/work order will be placed only on receipt of the Security Deposit.

III. The Security Deposit is liable to be forfeited either in full or in part, if the Tenderer on whom the purchase/ work order is placed, fails to complete the AMC as per the terms and conditions of the purchase orders or in case of non settlement of claims. The Security Deposit will be refunded after completion of Comprehensive AMC OR after settlement of all claims.

IV. The Security Deposit does not carry any interest. The validity of the security deposit to be extended suitably (to cover the warranty period of the last item (whichever applicable) supplied / installed/commissioned) as per the request of purchaser.

in case of suppliers are routed through any distributor. The bank guarantee should be furnished by the principal firm only. The bank guarantee submitted by the distributor or other is not acceptable.

12. RISK PURCHASE / PENAL CLAUSE:

i) If AMC is not made as per the Work order or the revised delivery schedule intimated by the consignee, if any, the consignee will take such requirements from any alternate sources and the extra expenditure incurred thereof will be recovered from the supplier's Bills due for payment or from the Security Deposit. Further the default supplier has to reimburse all the liquidated damages/losses arising due to non-fulfillment of contractual obligations.

ii) The Comprehensive AMC should meet the specific requirement as prescribed in the Tender. If the Comprehensive AMC do not conform to the specification and if the Comprehensive AMC are not effected as per delivery schedule, the BMTC reserves the right to Black list the firm.

13. GENERAL:

i) The Quantity indicated in the Tender is approximate requirement. However, the actual quantity may vary to the extent for ± 25% of the tendered quantity as per the requirements at the time of releasing the order. Accordingly AMC to be effected.

ii) The Tender Accepting Authority at any time before passing order of acceptance may reject all the tenders on the ground of changes in the scope of procurement, failure of anticipated financial sources, accidents, calamities, or any other grounds which would render the procurement un-necessary or impossible.

iii) The suppliers shall undertake to abide by all the terms and conditions of the tender.

iv) In the matter of any disputes, the decision of the Managing Director, BMTC is binding on all the Tenderers

14. DECLARATION-1:

i. The declaration-1 shall be given on the stamp paper of Rs.20/- as per the format provided. If the Tenderer is found guilty i.e., given wrong information in this regard as on the date of tender opening, they will be liable for disqualification.

ii. The Declaration-1 shall be scanned and attached along with Annexure A’ in electronic mode (scanned).

15. DECLARATION FORM -2 :

i. The declaration-2 shall be given on the stamp paper of Rs.20/- are as per the format provided.

ii. The Declaration-2 form shall be scanned and attached along with Annexure A in electronic mode (scanned).

16. DECLARATION FORM -3 :

i. The declaration-3 shall be given on the stamp paper of Rs.20/- are as per the format provided.

ii. The Declaration-3 form shall be scanned and attached along with Annexure A in electronic mode (scanned).

17. WORK INSPECTION:

The BMTC reserve the right to conduct Factory Inspection of the Tenderers at any time **by the team of officers before or after the purchase/Work order** to ensure that the firm is having required infrastructure facility to execute the orders and disqualify the firm, if found the Tenderer is not having required infrastructure facility. **The expenses of Travel by Air/Train etc, local transportation, Stay charges etc. of the Team of Officers have to be borne /arranged by the bidders.**

18. CORRUPT/FRAUDULENT PRACTICE:

"Corrupt Practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the procurement process or in contract execution.

"Fraudulent Practice" means a misrepresentation of facts in order influence a procurement process or the execution of a contract to the detriment of BMTC, and includes collusive practice among the tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive BMTC of the benefits of free and open competition .

1) Tenderers/ Suppliers / Contractors should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the BMTC to provide consulting services for the preparation of the design,

specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Tenders.

2) Tenderers / Suppliers/ Contractors shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Karnataka.

3) Tenderers / Suppliers/ Contractors shall not make attempts to establish unsolicited and unauthorized contact with the Tender Accepting Authority, Tender Inviting Authority or Tender Scrutiny Committee after opening of the Tender and prior to the notification of the Award and if any attempt by the tenderer to bring to bear extraneous pressures on the Tender Accepting Authority shall be sufficient reason to disqualify the tenderer.

4) In such cases, the Tender inviting authority

   i. Will reject a proposal for award if it determines that the Tenderers/Suppliers/ Contractors recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

   ii. Debarment of tenderers: The procurement entity may debar tenderers, for a period not exceeding three years, from participation in its tenders, following such procedure as may be prescribed on the ground that tenderer is engaged in corrupt or fraudulent practices in competing or executing the contract including misleading the procuring entity at any stage of procurement activity with a fraudulent intention.

5) Furthermore, Tenderers / Suppliers/ Contractors shall be aware of the provision stated below:

   i. The Tenderers / Suppliers / Contractors shall permit the BMTC to inspect their accounts and records relating to the performance and to have them audited by auditors appointed by BMTC, if so required.

   ii. BMTC may at any time terminate the Contract by giving written notice to the Tenderers / Suppliers / Contractors, if

they becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Tenderers / Suppliers / Contractors, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the BMTC.

6) Termination for Default:

BMTC may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Tenderers / Suppliers / Contractors, terminate the Contract in whole or part

i. If the Tenderers / Suppliers / Contractors fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by BMTC.

OR

ii. If the Tenderers / Suppliers / Contractors fails to perform any other obligation(s) under the Contract.

7) **Disputes Resolution Clause:** In case of any legal dispute arising between BMTC and any Tenderers shall be within the jurisdiction of Bangalore Courts only.

21. **FORCE MAJEURE CLAUSE:**

a) "Neither party shall be liable for any failure to perform its obligations hereunder where such failure is as a result of acts of God (including fire, flood, earthquake, storm, Hurricane or other natural disasters, war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, terrorist activities, Govt. sanction, blockage, embargo or any such events which are beyond the reasonable control of the parties. Notice informing such occurrence shall be sent the other party within 3 days of such occurrence. However, the acts such as labour disputes, strikes, lockouts or any such industrial unrest in organisation of the supplier shall not be considered for such failures".

b) During the existence of any of the above conditions, the supplier shall be excused from delivering the products to the buyer and the buyer shall be at liberty to purchase the product elsewhere to that extent during such period but shall again resume off take from the supplier, on receipt of the suppliers notice of readiness to resume performance.

c) Similarly, the buyer shall be at liberty to refuse to accept the supplies from the supplier and the supplier shall be at liberty to sell the product elsewhere during the period (when the buyer is unable to receive the supplies from the Supplier), but. the supplier shall again resume supplies on receipt of the buyer's notice of readiness to resume acceptance.

d) As soon as the cause of Force Majeure has been removed, the Party (buyer or supplier) whose ability to perform its obligations has been affected shall notify the other of such cessation immediately and resume supply/ service.

23.Arbitration Clause :

a) In case of Dispute or difference arising between the BMTC and the agency relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996, by a Sole Arbitrator. The Sole Arbitrator shall be appointed by agreement between the parties; failing such agreement, by the appointing authority namely the 12Indian Council of Arbitration/President of the Institution of Engineers (India)/The International Centre for Alternative Dispute Resolution (India). A certified copy of the appointment Order shall be supplied to each of the Parties.

b) Arbitration proceedings shall be held at Bangalore Karnataka, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.

c) The decision of the arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitrator. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings shall be borne by each party itself.

CONTROLLER OF STORES AND PURCHASES

[TENDER INVITING AUTHORITY]